

This invoice is due 30 days from date of invoice. A service charge will be applied for unpaid balances.

SCARBOROUGH 10 GIBSON ROAD SCARBOROUGH, ME 04074-(207)883-8155

REPRINT

INVOICE NO

200-50098

Remit to: Cummins Northeast LLC PO Box 845326 Boston, MA 02284

BILL TO

EMPIRE CRANE CO. LLC P.O. BOX 5545 SYRACUSE, NY 13220**OWNER**

EMPIRE CRANE CO. LLC P.O. BOX 5545 SYRACUSE, NY 13220-TIM MAZZOLI - 315 458-4101

PAGE 1 OF 2

*** CHARGE ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	2445	
29-AUG-2012	15049	06-JAN-2012	XTA15-E10	PUMP NO.	EQUIPMENT HAKE
					TERREX
CUSTOMER NO.	THIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL ND.	
122305		28-AUG-2012			EQUIPMENT NODEL
		20-AUG-2012	79475428	CPL349100	T780
REF. NO.	FALESPERSON	PARTE DISP.	MILEAGE/HOURS		,,,,,
101163	HF342			PUMP CODE	UNIT NO.
	111-342		326 9		120070

OSN/MSN/VIN

120070

COMPLAINT

SYMPTOMS:

CUSTOMER SMELL COOLANT WHEN OPERATING. ASLO HAS CONCERN WITH ENGINE OPERATION,

TEREX REP, FACTORY TECH WILL BE ON SITE ON TUESDAY 10.30 ETA

CUMMINS TO SUPPLY ON SITE SUPPORT.

CUSTOMER SITE IS AMERICAN AERIAL 100 PORTLAND ROAD , GRAY , MAINE

CORRECTION

SENT TECHNICIAN TO CUSTOMER LOCATION TO LOOK FOR COOLANT SMELL AND VIBRATION.

TECH COULD NOT SEE ANYTHING VISIBLY WRONG WITH THE COOLING SYSTEM, OWNER STATES THAT THERE IS NO COOLAT USAGE HAPPENING, THERE WERE NO FAULT CODES TO SUGGEST COOLANT LOSS OR OVER HEAT CONDITIONS.

VIBRATION ISSUE NEEDS TO BE ASSESSED BY A VIBRATION SPECIALIST. TEREX TO ADVISE WHEN THE CRANE WIL BE AVAILABLE FOR TESTING.

PARTS:

MISC .:

0.00

PARTS COVERAGE CREDIT:

0.00 CR

TOTAL PARTS:

0.00

SURCHARGE TOTAL:

0.00

LABOR:

430.50

LABOR COVERAGE CREDIT:

0.00CR

TOTAL LABOR:

430.50

0.00

Material returned for credit or exchange must show this invoice number. All material returned for credit subject to 15% handling charge. Appropriate core must be received within 15 days. Any claims for erroneous charges must be made within 30 days after receipt of goods. No credit for electrical assemblles without prior approval from branch parts manager. Terms Net 30 pending credit approval. Orders/Service cannot be processed without credit approval and/or a deposit.

AUTHORIZED BY (print name)

SIGNATURE

DATE

CNE000057



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29-AUG-2012	15049	06-JAN-2012		PUMP MU.	Equipment make
CUSTOMER NO.	SHIP VIA		XTA15-E10		TERREX
122305	attle Alw	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
		2B-AUG-2012	79475426	CPL349100	T780
REF. NO. 101163	SALESPERSON	PARTE DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
	HF342		3269		UNIT NU.

MISC. COVERAGE CREDIT:

0.00 CR

TAX EXEMPT NUMBERS: TOTAL MISC.:

STATE

0.00

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